Fire Door Selector Terms and Conditions

"Fire Door Selector" (FDS) as provided by Fireco Ltd, terms and conditions. These terms & conditions must be read with the normal Fireco Ltd "terms and conditions of business" as found at <u>www.fireco.uk</u>.

1. Fire Door Selector (FDS) General

- 1.1. FDS is an easy-to-use configurator that enables fire doors and fire door sets to be chosen, with or without fireproof glazing, together with the required ironmongery.
- 1.2. All fire doors are BWF-Certifire certified and are supplied complete with certification and the relevant governing body's marking on the top of the door themselves. Standard options are either 30 minutes (FD30) or 60 minutes (FD60), if you require a door with a higher rating or wish to discuss primary test evidence then contact us on 01273 320650.
- 1.3. Your preferred configuration options are collated on Fireco Ltd's FDS system and then redirected to our preferred fulfilment partner (Safelincs Ltd) for processing.
- 1.4. After Safelincs Ltd have received your request from us they (Safelincs Ltd) will be solely responsible for all aspects of your order from order processing through to delivery, invoicing and any after sales support or warranty claims.
- 1.5. The basis of the sale will be between yourselves and Safelincs Ltd a copy of their Terms and Conditions of Sale are available directly from them. Fireco Ltd with our FDS system are just responsible for collating your preferred options and passing the enquiry to Safelincs.
- 1.6. Fireco will deal with any queries and offer support on our FDS platform to ensure a satisfactory ordering experience and will work closely with our fulfilment partner Safelincs Ltd at the configuration stage.
- 1.7. Once your order has been finalised with Safelincs, delivery should be between 2 to 4 weeks. Safelincs will arrange through their specialist door courier.
- 1.8. For Fireco Ltd customer services call 01273 320650 or email us by clicking contact us on our website https://fireco.uk/contact/
- 1.9. For Safelincs Ltd contact details, policies and Terms and Conditions refer to their website https://www.safelincs.co.uk/contact.php

You can find all our policies and notices via www.fireco.uk and you should refer to this site for any further update

Business and Registered Office address: Fireco Ltd, 5 Grange Road, Southwick, BRIGHTON, BN42 4DQ Registered number: 2965550



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